

## Answers to Frequently Asked Questions

**Question:** How do I know if The Bedsore Rescue Cushion will work well?

**Answer:** The Bedsore Rescue cushion has [the highest satisfaction rate](#) and best reviews compared to all other positioning wedge cushions in this category.

That being said, we understand more than anyone else how difficult turning and repositioning really is. That's why we are here to support you too!

We are the only positioning products company to offer nurse guidance and advice to help you learn exactly how to create the best possible environment for prevention or healing to take place.

But still, if in the unlikelihood you are not completely satisfied that the Bedsore Rescue cushion supports your person in the most comfortable, stable and best pressure relieved position possible, you can return it within 10 days for a full refund.

**Question:** Does Medicare or my insurance company pay for The Bedsore Rescue Cushion?

**Answer:**

Unfortunately, at this time the Medicare reimbursement for bed cushions and pillows is only about \$25 dollars. However, your private health insurance carrier and local VA medical may purchase the cushion for you, or offer reimbursement for your purchase. Contact them directly for information. We do accept out of contract purchases.

If your person is in hospice or hospital at home, the facility that is providing hospice care is required to purchase **appropriate (not the cheapest, what works!)** equipment and supplies for care, including but not limited to products for pressure injury prevention or healing. Prevention is always cheaper than treatment. But even if healing is not a realistic expectation for your person, Hospice companies are still required to provide the care necessary to minimize pain, maximize comfort, prevent infection **and prevent further harm.**

<b>Question:</b>	<b>What size should I get?</b>
<b>Answer:</b>	<p>Currently the cushion is available for people who are between 5 feet and 6.2" tall.</p> <p>The Standard size is best for most people who weigh at least 90 pounds but not more than 180 pounds.</p> <p>The Large size is better for people who weigh over 180 pounds.</p> <p>If your person height or weight is outside these parameters, or if you are having difficulty with side turned position support due to refusal, restlessness or confusion, contact <a href="#">Jewell Nursing Solutions</a> to learn more about alternative sizes &amp; strategies,</p>
<b>Question:</b>	<b>Do I need the fitted cotton cover?</b>
	<p>It is NOT necessary to cover the cushion prior to use.</p> <p>But because the medical fabric picks up the temperature in the room, it feels very cool to the touch. The fitted cotton cover makes the cushion feel more warm and cozy. It can also help reduce slipping.</p> <p>You can use the fitted cover on both the home or non-skid versions. If you are not sure, we recommend starting with the non-skid version.</p> <p>DO NOT cover the cushion with a standard pillowcase. It makes it way too slippery.</p>
<b>Question:</b>	<b>When will my order be delivered? Can I order rush delivery?</b>
	<p><b>Answer:</b> Free shipping is 4-8 days. For a nominal fee, you may choose to expedite shipping to receive your order in 2 to 3 days. We are unable to guarantee overnight delivery due to shipping carrier unreliability. Ship fees are nonrefundable</p>
<b>Question:</b>	<b>Can you ship outside of the USA?</b>
	<p><b>Answer:</b> We ship to any location in Canada for an additional modest shipping fee. We cannot ship to any other country at this time.</p>

<b>Question</b>	<b>What is the difference between the Home version and the Medical Non-skid version?</b>
<p><b>Answer:</b> Bedsore Rescue positioning cushions and pillows are the only products available for retail purchase that use a grade medical fabric specially designed for skin safety. It is breathable, antimicrobial / hypoallergenic, moisture proof and low friction, which means it won't stick to skin.</p> <p>The Home version is covered completely in the medical grade fabric. It is very slippery so that it wont stick to a persons skin.</p> <p>The Medical Non-skid version has the same medical grade fabric on the top and sides, but the bottom has is a roughed polyurethane material that is not slippery.</p> <p>The Home version is less expensive and lasts longer because you can use both sides. It is suitable for use on surfaces that have some friction / stick to this fabric. For standard foam mattresses or mattresses covered with cotton or polyester blends.</p> <p>We recommend the non-skid version if the person is slipping on a medical air-filled mattress or overlay.</p> <p>If you are unsure, it is best to get the non-skid version just in case.</p> <p>To learn more about how to prevent slipping, see below.</p>	
<b>Question:</b>	<b>How do I reduce slipping?</b>
<p><b>Answer:</b> Slipping is a common problem with all positioning cushions and pillows. The Bedsore Rescue Cushion is made with high grade, low friction medical fabric, so it is <b>particularly</b> slippery. This fabric is specially designed so <b>that it does not stick</b> to skin which can caused further damage.</p> <p>To reduce the slipping it is important to understand exactly what is slipping in your circumstances.</p> <p><b>1. The most common problem is patient shifting.</b></p> <p>Little movements gradually push the cushion away, or the patient shifts off of it.</p>	

# Bedsores Rescue

by Jewell Nursing Solutions

To reduce this problem, it is important to try to work with the person as much as possible to improve comfort and their ability to remain in the turned position and not feel the urge to shift as much.

## **2. The wedge is not placed close enough to fit UNDER the persons back.**

This wedge is more stable usually because it is possible to place it fully under the back and hips, so that the weight of their body 'pins' the cushion down. If the cushion is set more to the side, and/or when the persons back is "curved" while trying to place the cushion, the persons body will not be on top of the cushion.

To place the cushion properly, the person must be turned as close to 90 degrees to the side and the back should be as "straight" as possible before setting the cushion. This is called "Log rolling". If your person tends to curl his/her back instead of "log rolling, and or if it is difficult to get all the way on their side, call us for help!

## **3. The linens or pads are sliding across the mattress surface and the cushion (and often the person) is sliding with it.**

Most sheets and pads are little bit slippery also. To reduce this problem, make sure the sheets are completely flat and without wrinkles or folds so that there is no more slack for the sheets to slide.

## **4. You've tried everything, but still it doesn't seem to stay in place**

Lets face it, as much as healthcare hates to admit it there is no such thing as "one size fits all" when it comes to taking care of people. Our customers tell us this positioning cushion works better than anything else out there. But there are always going to be those that this cushion just wont work for. if you've given it the college try but are still having trouble for whatever reason, you can send it back within 10 days for a full refund!

**Question:**

**What if I need more help with pressure injury prevention or wound care? Can Jewell Nursing Solutions help?**

**Answer:** Yes we can. We offer product support, consultation and pressure injury prevention education and training. To learn more about how Jewell Nursing Solutions can support your efforts, visit us at [JewellNursingSolutions.com](http://JewellNursingSolutions.com)

## Healthcare Facility FAQ and A

**Question:** Can you prove the Bedsore Rescue Cushion will lower our pressure injuries rates?

**Answer:** Facilities that have implemented the Bedsore Rescue cushion as part of a comprehensive pressure injury prevention program have realized positive results <sup>1,2</sup>.

Most facilities that are struggling with pressure injuries rates are struggle mostly with caregiver turning and repositioning. Or more specifically they are having problems achieving *meaningful* and *timely* Turning and Repositioning. <sup>3</sup>

Existing evidence shows there are 2 main problems associated with achieving meaningful Turning and Repositioning in a healthcare facility.

1. Simple pillows and conventional wedges used to support the 30 degree lateral turn do not **sustain** a position of meaningful pressure relief. The average time a pillow or conventional wedge cushion supports the patient in the correct turned position is less than 1 hour for wedges, and only 15 minutes for simple pillows. <sup>4</sup>

2. Caregivers are **unable to/do not repeat** the Turning and Repositioning process often enough to compensate for the inadequate support/pressure relief. <sup>4</sup>

The Bedsore Rescue Cushion is designed specifically designed to resolve the stability problem and provide long lasting stable pressure relief.

The Bedsore Rescue Cushion is the only pressure injury prevention positioning wedge cushion to meet all product acute care product safety *and* sustainability, waste reduction and cost reduction requirements.

The Bedsore Rescue cushion is the only positioning cushion proven to increase patient satisfaction and patient and caregiver compliance.<sup>1-2</sup>

You can buy your nurses more time between turns, save costs and reduce PI rates at the same time.

To learn more about why the Bedsore Rescue Positioning Wedge Cushion works so much better, please visit our website or contact us directly.

<sup>1,2</sup> <http://www.jewellnursingsolutions.com>

<sup>3</sup> Dealey, C., Brindle, C. T., Black, J., Alves, P., Santamaria, N., Call, E., & Clark, M. (2015). Challenges in pressure ulcer prevention. *International wound journal*, 12(3), 309-312.

<sup>4</sup> Pickham, D., Berte, N. Pihulic, M. Valdez, A. Mayer, B. Desai, M. Effect of a Wearable Patient Sensor On Care Delivery For Preventing Pressure Injuries in Acutely Ill adults: A pragmatic randomized clinical trial (LS-HAPI study). *Intl Journal of Nursing Studies* 80 (2018) 12-19.

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<b>Question:</b>	Why did you make the cushion re-usable instead of disposable? It makes the cushion cost so much more.
<b>Answer:</b>	<p>The Bedsore Rescue is made to be re-usable to make it more sustainable. Lower costs, less waste, better compliance.</p> <p>“Cheap” disposable wedges are much more expensive AND LESS EFFECTIVE. Don't spend 10 times more, waste a ton and get more PI's because of an accounting conundrum!</p> <p>For a breakdown in estimated costs, see the next page</p>
<b>Question:</b>	<b>Is it possible for this cushion to transmit infection from patient to patient?</b>
<b>Answer:</b>	<p>No. The protective fabric has been antimicrobial treated to inhibit microbial colonization. Colonization on the seams is not possible either because the seams have been sewn folded and sewn towards the antimicrobial side.</p> <p>For additional safety, we recommend the cushion be cleaned between each turn using disinfectant wipes. The fabric tolerates bleach, chlorhexidine, hydrogen peroxide and alcohol based cleaners and/or soap and water.</p> <p>In the event of damage to the integrity of the fabric cover or penetration of fluids into the foam core of the cushion, the cushion should be discarded. Don't worry. Having to throw away one here and there is still much cheaper than throwing all away!</p> <p>See attached MSDS Sheets to see test method and results scores.</p>
<b>Question:</b>	<b>Is The Bedsore Rescue Cushion FDA approved</b>
<b>Answer:</b>	The FDA no longer requires approval for bed wedges or pillows. These are Class II medical device classification, exempt from 501k regulation.
<b>Question:</b>	<b>How do we get qualification documentation for an in hospital trial?</b>
<b>Answer:</b>	Jewell Nursing Solutions and Bedsore Rescue Products are fully licensed and insured. To obtain Certificate of Liability (COI), Liability Insurance, specifications data, permits or other documentation, please contact Jewell Nursing Solutions.com

More questions? Contact us! <http://www.jewellnursingsolutions.com>

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Jewell Nursing Solutions is a nurse owned and operated company dedicated to bringing effective pressure injury prevention solutions to the entire caregiving community. The Bedsore Rescue Wedge Cushion(tm) (formally The Backbone) is patented and trademarked by Jewell Nursing Solutions. Gwen Jewell, Clinical Nurse II, BSN, CWS. All rights reserved



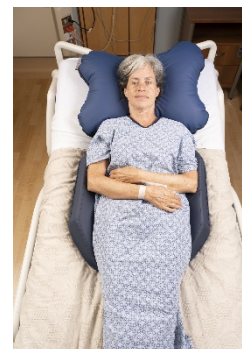
Place to avoid bony prominences / wounds



Consistent 30-degree lateral support



Stays in place after head of bed elevation



Use bilaterally to float bony prominences in supine



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<u>Property</u>	<u>Test Method</u>	<u>Test Results</u>
EPA Registration #'s	64881-1	Free of Heavy Metals and Arsenicals Phthalate and Lead Free
Base Fabric	Polyester Knit	
Anti-Fungal Inhibition	AATCC Method 30-1988	Pass
Bacteria Resistance		
Activity Reduction %		
Staph Aureus (Gram +)	AATCC Method 147 – 1988	Pass
Kleb. Pneumoniae (Gram -)		Pass
Flame Resistance	Cal. Tech. Bulletin 117	Pass
Cigarette Ignition Barrier	16 CFR, Part 1632	Class A
Abrasion Resistance	ASTM D4966-12	>10,000 Cycles
Liquid Penetration, psi	Fed. Std. 191 5512	F-150, R-150
Moisture Vapor Transmission	ASTM E96	194 (G/m <sup>2</sup> /24hr)
Tear Strength	Fed Std. 191 5134 Test Performed After Material Stretched	W-15 F-9.5
Breaking Strength, lbs.	Fed Std. 191 5100	W-136 F – 69+ Fabric Did Not Break
Weight (oz/sq/yd)	Fed Std. 191 Method 5041	5.5 oz.
Stretch and Elongation	Fed Std. 191A, Method 5102	% Elongation: 10 lbf - W-18.9, F-103.5 20 lbf - W-26.4, F-130.0